






Strategic Plan 2020-2024

<p>Vision</p> <p>Valley-Wide Health System’s vision is to be the innovative community leaders in advancing the highest level of whole-person health for all.</p>	<p>CULTURE EVOLUTION</p>		
<p>Mission</p> <p>Valley-Wide Health Systems is committed to providing, high-quality, safe, effective and integrated health care services <i>in a respectful and inclusive manner for all</i> with special consideration for medically underserved populations.</p>	<p>GOAL 1: Create culture evolution through employee engagement & community participation.</p>		<ul style="list-style-type: none"> ▪ Implement WWS Employee Engagement Strategy ▪ Refine WWS organizational structure ▪ Expand Employee Wellness Program participation ▪ Invest in enhanced employee participation in our community
<p>Values</p> <p>Excellence *</p> <p>Integrity *</p> <p>Sustainability *</p> <p>Teamwork *</p> <p>Leadership *</p> <p>Equity</p>	<p>Goal 2: Become the “employer of choice” by attracting and retaining quality, mission-driven talent.</p>	<ul style="list-style-type: none"> ▪ Implement WWS Employee Recruitment and Retention Plan ▪ Become a Learning Center of Excellence 	<p>EMPLOYER OF CHOICE</p> 
<p>MODEL OF CARE</p>			
<p>Goal 3: Strengthen core service delivery through integrated, team-based, data-driven care.</p>		<ul style="list-style-type: none"> ▪ Refine delivery of patient care services ensuring quality patient experience ▪ Standardize clinical approaches to the delivery of patient care ▪ Improve team-based care approach to patient care 	
<p>QUALITY</p>			
<p>Goal 4: Operate within the highest standards of quality and utilize best practices to improve patient outcomes.</p>	<ul style="list-style-type: none"> ▪ Standardize and improve collection, accessibility, and usability of clinic data measures ▪ Improve patient outcomes to exceed Colorado FQHC and national UDS averages 		
<p>PATIENT EXPERIENCE</p>			
<p>Goal 5: Foster a culture of prioritizing positive patient experience.</p>		<ul style="list-style-type: none"> ▪ Increase patient satisfaction scores ▪ Increase patient treatment plan completion rates and patients achieving self-management goals ▪ Increase new patient return visits 	
<p>SUSTAINABILITY</p>			
<p>Goal 6: Create a sustainable future by maximizing opportunities, remaining competitive and engaging the community.</p>	<ul style="list-style-type: none"> ▪ Secure funding from a clearly defined WWS competitive advantage ▪ Expand intentional community partnerships to synergize community impact ▪ Increase access to care and overall number of patients 	